



# busway Incident Management Report

Date Printed:

31/05/2022

Initiated by:

NR

[BUSWAYS]

Printed by:

NR

[BOC Operators]

Assigned to:

## Incident

Date of Incident:

2021-11-12 1:05 AM

Identifier:

21BNE009005B

Type:

Non-compliance

Classification:

Drug Use/Alcohol

Details:

SB - Male Injecting Substance in arm

## Officers Involved

Name

Location From

Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-11-12 1:03 AM	2021-11-12 1:05 AM	Busway Console Operator	In		
SB - Male Injecting Substance in arm					
2021-11-12 1:07 AM	2021-11-12 1:08 AM	Busway Console Operator	In		
At approx 0050hrs a male person was observed walking up and down along OB platform before sitting at the arrivals end where he was observed injecting a substance into his left arm.					
2021-11-12 1:09 AM	2021-11-12 1:12 AM	Busway Console Operator	In		
Shortly after injecting, the male began behaving in an erratic fashion, walking up and down the platform, dancing etc.					
2021-11-12 1:12 AM	2021-11-12 1:13 AM	Busway Console Operator	Out		
QPS Police Link called, they advise that Officers will attend.					
2021-11-12 1:16 AM	2021-11-12 1:17 AM	Busway Console Operator	In		
POI has proceeded downstairs and across the road towards the Railway Station.					
2021-11-12 1:17 AM	2021-11-12 1:18 AM	Busway Console Operator	In		
QPS on site.					
2021-11-12 1:24 AM	2021-11-12 1:26 AM	Busway Console Operator	In		
QPS Officers were advised via ephone that the POI had gone downstairs. They proceeded downstairs but were unable to locate POI. POI was no longer observed on SB cameras.					
2021-11-12 1:26 AM	2021-11-12 1:27 AM	Busway Console Operator	In		
QPS off site.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR  
Assigned to: [ ] BUSWA

## Incident

Date of Incident: 2021-11-03 11:22 PM  
Type: Non-compliance  
Details: MH - O/B Group of 3 youths chroming and graffiti on seat  
Identifier: 21BNE008825B  
Classification: Drug Use/Alcohol

## Officers Involved

Name Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-11-03 9:19 PM	2021-11-03 11:22 PM	Busway Console Operator	In		
MH - O/B Group of 3 youths chroming and graffiti on seat					
2021-11-03 11:23 PM	2021-11-03 11:25 PM	Busway Console Operator	In		
TfB NCC advises of a small group of youths who have disembarked at MH who were chroming on a service. BOC confirms their presence and continued actions at the Platform.					
2021-11-03 11:25 PM	2021-11-03 11:28 PM	Busway Console Operator	In		
One of the females within the group has drawn graffiti on the seat which they were seated on.					
2021-11-03 11:28 PM	2021-11-03 11:29 PM	Busway Console Operator	In		
PA Call made to the platform to remind them they are under CCTV.					
2021-11-03 11:29 PM	2021-11-03 11:29 PM	Busway Console Operator	In		
Group departs on a 170 service before any staff can be deployed to site.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWA]  
Assigned to:

## Incident

Date of Incident: 2021-11-03 9:13 PM  
Type: Non-compliance  
Details: WG - O/B Platform Group of Youths chroming  
Identifier: 21BNE008824B  
Classification: Drug Use/Alcohol

## Officers Involved

Name Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-11-03 8:48 PM	2021-11-03 9:13 PM	Busway Console Operator	In		
WG - O/B Platform Group of Youths chroming					
2021-11-03 9:14 PM	2021-11-03 9:18 PM	Busway Console Operator	In		
TfB NCC advise of driver report of a group of youths chroming at the station. Confirmed on camera. NCC to send a Bravo unit to attend.					
2021-11-03 9:18 PM	2021-11-03 9:19 PM	Busway Console Operator	In		
Group has boarded an O/B 100 service. Driver has left station and continued O/B with the group on board.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to:

## Incident

Date of Incident: 2021-10-28 8:04 AM  
Type: Security

Identifier: 21BNE008708B  
Classification: Threat

Details: EMP - Report of Explosive Device on Transdev Bus

## Officers Involved

Name: NR [BOC Operator]  
Location From:

NR [BOC Operators]

NR [BOC Supervisors]

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-10-28 8:03 AM	2021-10-28 8:04 AM	Contractor	In		
EMP - Report of Explosive Device on Transdev Bus					
2021-10-28 8:05 AM	2021-10-28 8:07 AM	Contractor	In		
Transdev Bus Company called BOC to advise that QPS have contacted them regarding a report of an explosive device on one of their 281 services. One of these buses is currently at EMP layover.					
2021-10-28 8:08 AM	2021-10-28 8:09 AM	Busway Console Operator	In		
BSO <span style="border: 1px solid black; padding: 0 2px;">NR</span> is on site and confirms the incident.					
2021-10-28 8:09 AM	2021-10-28 8:13 AM	Busway Console Operator	Out		
TfB have been notified and instructed to not permit any buses into the Layover and the station.					
2021-10-28 8:13 AM	2021-10-28 8:13 AM	Busway Console Operator	In		
QPS on site.					
2021-10-28 8:13 AM	2021-10-28 8:16 AM	Busway Console Operator	In		
PA calls made to pax to instruct pax to move up to street level at station entrance.					
2021-10-28 8:20 AM	2021-10-28 8:20 AM	Busway Console Operator	Out		
Clarks Bus Service instructed not to service station.					
2021-10-28 8:21 AM	2021-10-28 8:21 AM	Busway Console Operator	In		
A/BSC <span style="border: 1px solid black; padding: 0 2px;">NR</span> has called PBO, who in turn will advise Busway Manager.					
2021-10-28 8:23 AM	2021-10-28 8:27 AM	Busway Console Operator	In		
A/BSC <span style="border: 1px solid black; padding: 0 2px;">NR</span> has emailed PT Hub.					



# busway Incident Management Report

2021-10-28 8:27 AM      2021-10-28 8:28 AM      Busway Console Operator      In

BSO NR on site advises that QPS have given the all clear and that the station can re-open.

2021-10-28 8:28 AM      2021-10-28 8:29 AM      Busway Console Operator      Out

TfB and Clarks have been advised.

2021-10-28 8:29 AM      2021-10-28 8:30 AM      Busway Console Operator      Out

PBO has been advised, as has PT Hub.

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR

[BOC Operators]

Initiated by:

NR

Assigned to:

[BUSWA]

## Incident

Date of Incident:

2021-10-27 9:46 PM

Type:

Security

Identifier:

21BNE008702B

Classification:

Threat

Details:

RS - Platform 1 TfB Bus with passenger who has called QPS in relation to another passenger with an alleged weapon on board

## Officers Involved

Name

Location From

Released under RTI - DTMP





# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-10-27 9:32 PM	2021-10-27 9:46 PM	Busway Console Operator	In		
RS - Platform 1 TfB Bus with passenger who has called QPS in relation to another passenger on board with an alleged weapon on board.					
2021-10-27 9:32 PM	2021-10-27 10:02 PM	Busway Console Operator	In		
TfB NCC received an emergency call from Bus 2077 at approx 2130hrs. Initial details were unclear but stated a passenger onboard with an alleged weapon on some kind.					
2021-10-27 9:33 PM	2021-10-27 10:04 PM	Busway Console Operator	In		
TfB NCC has immediately called QPS and sent for a TfB Mobile to site. BOC has commenced review of cameras to confirm incident and identify any POIs.					
2021-10-27 9:35 PM	2021-10-27 10:10 PM	Busway Console Operator	In		
Two males were viewed exiting the bus, these males then had walked down the stairwell off the platform. Males briefly return to the platform via the lift towards the same bus and enter then exit the bus and walk down the platform.					
2021-10-27 9:36 PM	2021-10-27 10:12 PM	Busway Console Operator	In		
Males then continue off the platform and continue to walk down the roadway towards KGS, NCC are advised of current location of the males and have conveyed this information to QPS who are still on the phone. NCC has advised drivers of the males on the roadway and requested them not to pick up the males.					
2021-10-27 9:37 PM	2021-10-27 10:13 PM	Busway Console Operator	In		
Males exit the roadway via a emergency gate into the adjacent parkland.					
2021-10-27 9:42 PM	2021-10-27 10:20 PM	Busway Console Operator	In		
TfB Mobile attended site and spoke with the driver and passengers from on the bus. A passenger has called QPS whilst this service has travelled from CC towards RS, the driver has overheard the conversation and raised the alarm with TfB NCC.					
2021-10-27 9:45 PM	2021-10-27 10:28 PM	Busway Console Operator	In		
TfB Mobile has advised NCC that the reported weapon was an extendable baton. No reported use of the weapon/baton was conveyed. Driver and passengers on the service have continued on their route.					
2021-10-27 10:20 PM	2021-10-27 10:23 PM	Busway Console Operator	In		
The 2 male POI's - both approx 30's, average height and build, one in jeans and grey t-shirt and a back back, short dark hair. the other in shorts, black hoodie jumper and short black hair.					



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2021-10-27 10:29 PM    2021-10-27 10:29 PM    Busway Console Operator    In  
PT Hub and Busway Manager [NR] advised via email of the incident.

2021-10-27 10:29 PM    2021-10-27 10:30 PM    Busway Console Operator    In  
CCTV footage has been saved to V Drive which captures their facial features and clothing at RS platform. Cameras 6106 and 6110

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PSO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022

Printed by: NR [BOC Operators]

Initiated by: NR

Assigned to: NR

BUSWAY

## Incident

Date of Incident: 2021-10-01 2:41 PM  
Type: Security

Identifier: 21BNE008299B  
Classification: Threat

Details: WG - Aggressive Male ejected from a bus

## Officers Involved

Name

Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-10-01 2:40 PM	2021-10-01 2:41 PM	Busway Console Operator	In	WG - Aggressive Male ejected from a bus	
2021-10-01 2:42 PM	2021-10-01 2:47 PM	Busway Console Operator	In	NCC advise of a bus with a male who had been chroming within it. The male was ejected from the bus and has then kicked the bus door and followed it out onto the roadway whilst it was waiting in line to exit to Main St, the male has walked in front of it. NCC aware and advising driver in the area.	
2021-10-01 2:47 PM	2021-10-01 2:50 PM	Busway Console Operator	In	QPS contacted and provided a description and will send a patrol.	
2021-10-01 3:20 PM	2021-10-01 3:28 PM	Busway Console Operator	In	QPS on site and have placed the male in handcuffs after he became more belligerent.	
2021-10-01 3:33 PM	2021-10-01 3:34 PM	Busway Console Operator	In	BSO NR providing assistance for buses around the incident.	
2021-10-01 3:34 PM	2021-10-01 3:34 PM	Busway Console Operator	In	QPS now off site with the male.	



# busway Incident Management Report

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Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAY]  
Assigned to:

## Incident

Date of Incident: 2021-09-26 1:27 PM Identifier: 21BNE008191B  
Type: Security Classification: Threat  
Details: SB OB - Report Received NCC - 1x Male with Knife Threatening Passengers .

## Officers Involved

Name	Location From
NR [BOC Supervisors]	BSC
NR [BOC Supervisors]	BOC
NR [BOC Operator]	BOC

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
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2021-09-26 1:27 PM	2021-09-26 1:57 PM	Busway Console Operator	In	<p>Notified by NCC, TFB Driver has advised male threatening passengers with a knife SB OB platform. Advised by NCC no description available of male. CCTV reviewed multiple male passengers observed on platform, unable to identify POI without description (No knife currently visible). Large group of youth observed via CCTV at arrivals end of SB OB platform who appears to distancing themselves from Departures End of platform. Review of CCTV footage (C4206) &amp; appears group of youth have been chased by male member of public who has accessed platform via stairs. Further review of CCTV footage by BSC NR &amp; confirmed male chasing youth appears to be carrying a knife which he has concealed in his pocket. QPS contacted, advised &amp; requested to attend by BSO NR PT Hub contacted &amp; advised by BSC NR BW Manager contacted &amp; advised by BSC NR Male with concealed knife has departed station via stairs (1:28pm)</p>	
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2021-09-26 1:27 PM	2021-09-26 1:44 PM	Busway Console Operator	In	SB OB - Report Received NCC - 1x Male with Knife.	
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2021-09-26 1:59 PM	2021-09-26 2:03 PM	Busway Console Operator	In	<p>Timeline of Incident as follows -            1:23 - Group of Youth Accessing SB Station via Stairs.            1:25 - Confrontation between youth &amp; male with knife.            1:28 - Male with knife departing station.            Description of Male as follows -            Dark Appearance/Black &amp; White T-shirt/Black Tracksuit Pants with Backpack.            Video footage of Incident saved to V drive.</p>	
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# busway Incident Management Report

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022

Initiated by: NR [BUSWAYS]

Printed by: NR [BOC Operators]

Assigned to:

## Incident

Date of Incident: 2021-11-12 1:05 AM

Identifier: 21BNE009005B

Type: Non-compliance

Classification: Drug Use/Alcohol

Details: SB - Male Injecting Substance in arm

## Officers Involved

Name

Location From

Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-11-12 1:03 AM	2021-11-12 1:05 AM	Busway Console Operator	In		
SB - Male Injecting Substance in arm					
2021-11-12 1:07 AM	2021-11-12 1:08 AM	Busway Console Operator	In		
At approx 0050hrs a male person was observed walking up and down along OB platform before sitting at the arrivals end where he was observed injecting a substance into his left arm.					
2021-11-12 1:09 AM	2021-11-12 1:12 AM	Busway Console Operator	In		
Shortly after injecting, the male began behaving in an erratic fashion, walking up and down the platform, dancing etc.					
2021-11-12 1:12 AM	2021-11-12 1:13 AM	Busway Console Operator	Out		
QPS Police Link called, they advise that Officers will attend.					
2021-11-12 1:16 AM	2021-11-12 1:17 AM	Busway Console Operator	In		
POI has proceeded downstairs and across the road towards the Railway Station.					
2021-11-12 1:17 AM	2021-11-12 1:18 AM	Busway Console Operator	In		
QPS on site.					
2021-11-12 1:24 AM	2021-11-12 1:26 AM	Busway Console Operator	In		
QPS Officers were advised via ephone that the POI had gone downstairs. They proceeded downstairs but were unable to locate POI. POI was no longer observed on SB cameras.					
2021-11-12 1:26 AM	2021-11-12 1:27 AM	Busway Console Operator	In		
QPS off site.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [Translink BSO]  
Assigned to:

## Incident

Date of Incident: 2021-12-16 6:42 AM  
Type: Non-compliance  
Details: KGS - Ann St - Public toilet - Disabled - Syringe in waste bin  
Identifier: 21BNE009895B  
Classification: Drug Use/Alcohol

## Officers Involved

Name: NR [BOC Operators]  
Location From:

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-12-16 6:43 AM	2021-12-16 6:58 AM	Busway Console Operator	In		
As the result of four persons seen to enter the Ann Street disabled toilet, security deployed and discovered a syringe in the general waste bin. Bin removed and secured in storage room. BSO to attend to attempt to retrieve the syringe.					
2021-12-16 6:54 AM	2021-12-16 6:56 AM	Security	In		
KGS - Ann St - Public toilet - Disabled - Syringe in waste bin					
2021-12-16 7:43 AM	2021-12-16 7:45 AM	Busway Safety Officers	In	NR	
BSO has attended and safely retrieved a number of syringes from the bin and stored in a sharps container for disposal. TBM also updated via email regarding full sharps bins.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to: NR [BUSWAYS]

## Incident

Date of Incident: 2022-01-30 8:03 PM  
Type: Non-compliance  
Details: UQ Lakes - MALE asleep on chair

Identifier: 22BNE000546B  
Classification: Drug Use/Alcohol

## Officers Involved

Name

Location From

NR [BOC Operator]

NR [BOC Operator]

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2022-01-30 8:03 PM	2022-01-30 8:03 PM	Busway Safety Officers	In		
UQ Lakes - MALE asleep on chair					
2022-01-30 8:17 PM	2022-01-30 8:21 PM	Busway Safety Officers	In	BSO [NR]	M2
BSO performed welfare check on Male asleep @ STOP D. Male did move but is unresponsive to questions & appears affected by drugs. Male unable to supply a response when asked "does he require an ambulance". 000 contacted & will attend, also requested mobile of BSO onsite. BSO [NR] to remain at site. BSC [NR] advised.					
2022-01-30 8:34 PM	2022-01-30 8:34 PM	Busway Safety Officers	In		M4
QAS onsite - BSO [NR] requested to attend site.					
2022-01-30 8:40 PM	2022-01-30 8:42 PM	Busway Safety Officers	In		[NR]
UQ Security advised that the male has left busway area & is heading to the university entrance. BSO [NR] onsite					
2022-01-30 8:48 PM	2022-01-30 8:49 PM	Busway Safety Officers	In		
Male POI has not returned to the busway area & still near the entrance to UQ.					
2022-01-30 8:56 PM	2022-01-30 8:56 PM	Busway Safety Officers	In		
QPS onsite					
2022-01-30 9:07 PM	2022-01-30 9:08 PM	Busway Safety Officers	In		
Male being transported by QAS					
2022-01-30 9:08 PM	2022-01-30 9:09 PM	Busway Safety Officers	In		
QAS & QPS off site					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to:

## Incident

Date of Incident: 2021-02-08 11:36 AM  
Type: Security  
Details: MH - OB - POI Intoxicated & drinking; Report of knife on POI  
Identifier: 21BNE000990B  
Classification: Threat

## Officers Involved

Name	Location From
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Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-02-08 11:30 AM	2021-02-08 11:36 AM	Busway Safety Officers	In		
MH - OB - POI Intoxicated & drinking; Report of knife on POI					
2021-02-08 11:32 AM	2021-02-08 11:37 AM	Busway Safety Officers	In		
NCC advise of intoxicated MALE possibly in possession of a knife. Unable to confirm knife on camera but POI observed drinking alcohol.					
2021-02-08 11:37 AM	2021-02-08 11:38 AM	Busway Safety Officers	In		
SNO's contacted to attend - on route from SB ferry.					
2021-02-08 11:40 AM	2021-02-08 11:41 AM	Busway Safety Officers	In		
Confirm POI in possession of a paring knife 15cm in length. SNO's advised. QPS contacted					
2021-02-08 11:44 AM	2021-02-08 11:45 AM	Busway Safety Officers	In	NR SNO	NR
SNO' contact BOC seeking a description & location. Arriving 2min on OB 111 service					
2021-02-08 11:46 AM	2021-02-08 11:46 AM	Busway Safety Officers	In		
SNO's onsite - Camera 4204 & 4202 monitoring situation					
2021-02-08 11:50 AM	2021-02-08 11:51 AM	Busway Safety Officers	In		
NCC requested to advise drivers to stop mid platform to avoid the incident area					
2021-02-08 11:51 AM	2021-02-08 11:52 AM	Busway Safety Officers	In		
QPS onsite					
2021-02-08 12:00 PM	2021-02-08 12:04 PM	Busway Safety Officers	In		
POI is leaving station with QPS - SNO's advise via radio POI is in custody.					



# busway Incident Management Report

2021-02-08 12:09 PM    2021-02-08 12:11 PM    Busway Safety Officers    In

Camera review 4304 - knife observed @ 1134:00

Signed: \_\_\_\_\_

Reporting Officer

Signed: \_\_\_\_\_

PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [redacted] BOC Operators]

Initiated by: NR [redacted]  
Assigned to: [redacted] [BUSWAY]

## Incident

Date of Incident: 2021-03-19 3:25 PM  
Type: Security  
Details: KGS- Contractor threatened by Member of the Pubic

Identifier: 21BNE002212B  
Classification: Threat

## Officers Involved

Name	Location From
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Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-03-19 3:00 PM	2021-03-19 3:25 PM	Busway Console Operator	In		
KGS- Contractor threatened by Member of the Pubic					
2021-03-19 3:25 PM	2021-03-19 3:34 PM	Busway Console Operator	In		
BSC [NR] has advised that [NR] the KGS has been threatened with toy gun by a man in a "Back to the Future' Shirt. [NR] has advised that he will attend KGS to speak with [NR] [NR] has also asked for BSO [NR] to attend to KGS to sit with [NR] until QPS attend					
2021-03-19 3:32 PM	2021-03-19 3:34 PM	Busway Console Operator	In		
Camera 6009 @ 15:00:35 Shows incident occurring.					
2021-03-19 3:34 PM	2021-03-19 3:35 PM	Busway Console Operator	In		
Camera 6005 @ 15:04:35 Shows visual ID of males face.					
2021-03-19 3:36 PM	2021-03-19 3:37 PM	Busway Console Operator	In		
Camera 6038 @ 15:05:10 Shows male come up ESC to adelaide st Concourse					
2021-03-19 3:39 PM	2021-03-19 3:40 PM	Busway Console Operator	In		
Camera 6048 @ 15:05:48 shows male exit KGS station via Roller shutter exit.					
2021-03-19 3:44 PM	2021-03-19 3:50 PM	Busway Console Operator	In		
BSC [NR] has requested Police link be called and to advised of the incident @ KGS, [NR] has advised that he will speak directly to PBO [NR] and advised of this incident					
2021-03-19 3:50 PM	2021-03-19 3:51 PM	Busway - Principal Busways Officer	In		
PBO [NR] advises she has contacted Media. Who in turn will advise The Leadership team.					
2021-03-19 3:56 PM	2021-03-19 4:01 PM	Busway Console Operator	In		
Police has been called by BSO [NR] and they where advised of the incident @ KGS, QPS were advised that [NR] advised that a man in a "Back to the future' Shirt threatened [NR] with a toy Gun, QPS where advised that footage was reviewed, but it is hard to determine if the man has a toy gun, QPS has advised that they would send a an officer to speak to [NR]					





# busway Incident Management Report

2021-03-19 4:09 PM      2021-03-19 4:25 PM      Busway Console Operator      In

Following is [NR] written statement typed exactly as it is written, (word for word)

Approximately 3pm

The man was sitting in platform 2D King George Square

He told me look me

Then i looked him he told me that gun,

He pretended me like a shoot, after that he told me that artifical not real. to not be scared, he started laughing and do gun in roof side . I started walked , I did not look behind, then [NR] meet me upstairs near babychange toilet. I told her everything that happened

I also contacted my supervisor [NR] informed Him

Thanks [NR]

2021-03-19 4:35 PM      2021-03-19 4:37 PM      Busway Console Operator      In

BSC [NR] has advised that QPS on Site @ KGS

2021-03-19 4:42 PM      2021-03-19 4:44 PM      Busway Console Operator      In

BSC [NR] has advised that QPS have spoken to [NR] and have take her statement, [NR] has advised that she is ok to continue on with he normal duties [NR] will now leave site

2021-03-19 4:55 PM      2021-03-19 4:55 PM      Busway Shift Coordinator      In

All footage saved to Vdrive

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR  
Assigned to: [ ] BUSWAYS]

## Incident

Date of Incident: 2021-12-18 5:27 AM  
Type: Security  
Details: MH - Report of male with a knife

Identifier: 21BNE009932B  
Classification: Threat

## Officers Involved

Name  
Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-12-18 5:27 AM	2021-12-18 5:27 AM	Busway Safety Officers	In	MH - Report of male with a knife	
2021-12-18 5:30 AM	2021-12-18 5:31 AM	Busway Safety Officers	In	BSO NR reports he has done a welfare check on a male sleeping underneath the stairwell for lift 3. As the male woke up a knife fell out of his pocket - switch blade with gold handle. The male has stated he is ok and NR has walked away to observe.	
2021-12-18 5:31 AM	2021-12-18 5:32 AM	Busway Safety Officers	In	BSO NR has contacted QPS to attend.	
2021-12-18 5:32 AM	2021-12-18 5:33 AM	Busway Safety Officers	In	QPS on site - the male is cooperating and QPS have confiscated the knife and searched the male.	
2021-12-18 5:33 AM	2021-12-18 5:33 AM	Busway Safety Officers	In	QPS have taken the male away without incident.	
2021-12-18 5:33 AM	2021-12-18 5:34 AM	Busway Safety Officers	In	BSO NR leaving site	



# busway Incident Management Report

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Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to:

## Incident

Date of Incident: 2021-10-19 6:45 PM  
Type: Non-compliance  
Details: CC OB - Male under the influence and vaping on platform.  
Identifier: 21BNE008577B  
Classification: Drug Use/Alcohol

## Officers Involved

Name	Location From
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Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-10-19 6:19 PM	2021-10-19 6:45 PM	Busway Console Operator	In		
CC OB - Male under the influence vaping on platform.					
2021-10-19 6:50 PM	2021-10-19 6:54 PM	Busway Console Operator	In		
Male person observed on C4104 chroming from 2 x deodorant cans.					
2021-10-19 6:54 PM	2021-10-19 6:57 PM	Busway Console Operator	In		
Person attempted to board TfB 1661, a 61 service.. Driver would not convey person and he has alighted bus without incident.					
2021-10-19 6:58 PM	2021-10-19 6:58 PM	Busway Console Operator	In		
Person now observed drinking alcohol from a bottle. Possibly white wine.					
2021-10-19 6:58 PM	2021-10-19 7:00 PM	Busway Console Operator	In		
Person does not appear aggressive however their behaviour is potentially concerning other pax.					
2021-10-19 7:00 PM	2021-10-19 7:02 PM	Busway Console Operator	In		
QPS called by BOC and have advised that they have had several calls regarding same person throughout the afternoon however have been unsuccessful in making contact with him.					
2021-10-19 7:02 PM	2021-10-19 7:02 PM	Busway Console Operator	In		
QPS on site.					
2021-10-19 7:04 PM	2021-10-19 7:07 PM	Busway Console Operator	In		
Description: Male caucasian heavily tattooed no shirt grey shorts blue/white ankle sports shoes.					
2021-10-19 7:07 PM	2021-10-19 7:09 PM	Busway Console Operator	In		
Following brief conversation between QPS officers and person he has walked off without further incident and last seen walking towards train station.					



# busway Incident Management Report

2021-10-19 7:09 PM

2021-10-19 7:09 PM

Busway Console  
Operator

Out

QPS officers off site.

Signed: \_\_\_\_\_

Reporting Officer

Signed: \_\_\_\_\_

PEO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR  
Assigned to: [Redacted] Translin

## Incident

Date of Incident: 2021-09-03 6:36 PM  
Type: Non-compliance  
Details: NBY - OB - Chromers on Bus 2108

Identifier: 21BNE007643B  
Classification: Drug Use/Alcohol

## Officers Involved

Name	Location From
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Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-09-03 6:35 PM	2021-09-03 6:36 PM	TFB Network Control Centre	In		
NBY - OB - Chromers on Bus 2108					
2021-09-03 6:37 PM	2021-09-03 6:40 PM	TFB Network Control Centre	In		
TFB advise there are chromers on the bus					
2021-09-03 6:40 PM	2021-09-03 6:41 PM	Busway Console Operator	In		
Passengers exit bus. Chromers refuse to leave					
2021-09-03 6:41 PM	2021-09-03 6:42 PM	Busway Console Operator	In		
SNOs requested to attend. SNO's request QPS to attend					
2021-09-03 6:42 PM	2021-09-03 6:42 PM	Busway Console Operator	In		
QPS not required.					
2021-09-03 6:42 PM	2021-09-03 6:43 PM	Busway Console Operator	In		
Chromers have now left the bus					
2021-09-03 6:44 PM	2021-09-03 6:44 PM	Senior Network Officer	In		
SNOs on site					
2021-09-03 6:47 PM	2021-09-03 6:48 PM	Senior Network Officer	In		
SNO's are dealing with the persons involved. They report they can find no evidence of chroming. NFA					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [redacted] BOC Operators]

Initiated by: NR [redacted] BUSWAYSJ  
Assigned to:

## Incident

Date of Incident: 2021-08-12 1:58 PM  
Type: Non-compliance  
Details: SB - Youths 'Chroming'

Identifier: 21BNE007077B  
Classification: Drug Use/Alcohol

## Officers Involved

Name	Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-08-12 1:58 PM	2021-08-12 1:58 PM	Busway Console Operator	In		
SB - Youths 'Chroming'					
2021-08-12 2:01 PM	2021-08-12 2:03 PM	Busway Console Operator	In		
NCC advised BOC that a group of youths had been chroming on a bus and were asked to leave the bus at SB, to which they complied.					
2021-08-12 2:04 PM	2021-08-12 2:05 PM	Busway Console Operator	In		
2 female and 3 male youths of Pacific Islander appearance were observed sitting at the bottom of the OB stairs.					
2021-08-12 2:05 PM	2021-08-12 2:06 PM	Busway Console Operator	In		
PA call made directing youths to clear the stairwell and to leave the station as they would not be permitted uplift.					
2021-08-12 2:06 PM	2021-08-12 2:07 PM	Busway Console Operator	In		
Youths proceeded up to OB platform, boarding bus 1522.					
2021-08-12 2:07 PM	2021-08-12 2:08 PM	Busway Console Operator	In		
NCC directed driver not to leave whilst youths were on the bus.					
2021-08-12 2:08 PM	2021-08-12 2:09 PM	Busway Console Operator	In		
Youths alighted from bus and left the station.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAY]  
Assigned to:

## Incident

Date of Incident: 2021-08-10 8:13 AM  
Type: Non-compliance  
Details: UMG IB - Group of Youths Chroming.  
Identifier: 21BNE007014B  
Classification: Drug Use/Alcohol

## Officers Involved

Name: NR [BOC Operator]  
Location From: BOC

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-08-10 8:13 AM	2021-08-10 8:13 AM	Busway Console Operator	In		
UMG IB - Group of Youths Chroming.					
2021-08-10 8:14 AM	2021-08-10 8:16 AM	Busway Console Operator	In		
Notified by NCC, group of youths UMG IB platform Chroming. CCTV reviewed (C4903) & confirmed group of youth on platform, unable to confirm if group are chroming (C4903 Fault - No PTZ available). PA call sent to UMG station advising chroming not permitted on Busway Property. QPS contacted, advised & requested to attend.					
2021-08-10 8:43 AM	2021-08-10 8:43 AM	Busway Console Operator	In		
QPS on site.					
2021-08-10 8:48 AM	2021-08-10 8:51 AM	Busway Console Operator	In		
QPS off site - Group Youth permitted by QPS to continue to ride TFB Buses on BW. NCC advised for open call to TFB drivers.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR

[BOC Operators]

Initiated by:

NR

Assigned to:

[BUSWAYS]

## Incident

Date of Incident:

2021-08-05 6:48 PM

Type:

Non-compliance

Details:

MH - Youths chroming on Bus

Identifier:

21BNE006863B

Classification:

Drug Use/Alcohol

## Officers Involved

Name

Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-08-05 6:45 PM	2021-08-05 6:48 PM	Busway Console Operator	In		
MH - Youths chroming on Bus					
2021-08-05 7:00 PM	2021-08-05 7:06 PM	Busway Console Operator	In		
NCC notified BOC that a group of ATSI youths were 'chroming' on bus 1508 (110 service), OB at MH.					
2021-08-05 7:12 PM	2021-08-05 7:13 PM	Busway Console Operator	In		
Bus has held up under directions of NCC.					
2021-08-05 7:13 PM	2021-08-05 7:14 PM	Busway Console Operator	In		
3 ATSI male youths and 1 ATSI female youth observed alighting from bus at Departures end OB.					
2021-08-05 7:14 PM	2021-08-05 7:21 PM	Busway Console Operator	In		
Bus has departed without the youths on board.					
2021-08-05 7:14 PM	2021-08-05 7:15 PM	Busway Console Operator	In		NR
SNO's contacted and have attended.					
2021-08-05 7:15 PM	2021-08-05 7:17 PM	Busway Console Operator	In		
SNO's advise that they are happy for the youths to travel on the next 110 service on the proviso that all chroming paraphernalia is disposed of.					
2021-08-05 7:19 PM	2021-08-05 7:20 PM	Busway Console Operator	In		
Youths have not boarded the next 110. SNO's have remained on site whilst youths are still in the area.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAY]  
Assigned to:

## Incident

Date of Incident: 2021-08-05 11:33 AM  
Type: Non-compliance  
Details: UMG IB - 4x Youth Chroming (Refer SIM's #6858).

Identifier: 21BNE006851B  
Classification: Drug Use/Alcohol

## Officers Involved

Name: NR [BOC Operator]

Location From: BOC

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-08-05 11:33 AM	2021-08-05 11:45 AM	Busway Console Operator	In	4x Youth observed via CCTV on UMG IB platform chroming. PA call made to youth advising Chroming not permitted on BW stations.	
2021-08-05 11:33 AM	2021-08-05 11:43 AM	Busway Console Operator	In	UMG IB - 4x Youth Chroming.	
2021-08-05 11:35 AM	2021-08-05 11:46 AM	Busway Console Operator	In	PA ignored by 4x Youth & boarded IB Logan City Bus (555 Service). 4x Youth Description as follows - Male/Grey Adidas Hoodie/Dark Blue Shorts/White Cap/ Sandals. - Male/Black T-Shirt/Black Trousers/Black Cap/Sneakers. - Female/Black FILA Hoodie/Black Trousers/Sneakers. - Female/Grey Hoodie/Black Trousers/Red Sneakers.	

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAY]  
Assigned to:

## Incident

Date of Incident: 2021-07-04 7:05 PM  
Type: Non-compliance  
Details: QSBS - Driver Complaint #1513 - Passenger Areas - 2D - 8x Youth/Chroming.  
Identifier: 21BNE006013B  
Classification: Drug Use/Alcohol

## Officers Involved

Name: NR [BOC Operator]  
Location From: BOC

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-07-04 7:05 PM	2021-07-04 7:16 PM	Busway Console Operator QSBS - Passenger Areas - 2D - Group of Youth Chroming.	In		
2021-07-04 7:06 PM	2021-07-04 7:18 PM	Busway Console Operator	In		

Notified by NCC, TFB bus driver advises group of youth, passenger are, stop 2D, QSBS. chroming on platform. CCTV reviewed & group of youth located. PA advising youth QPS contacted, advised & requested to attend. Youth off site.

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAY]  
Assigned to:

## Incident

Date of Incident: 2021-03-28 7:28 PM  
Type: Non-compliance  
Details: QSBS - Passenger Area - 1E - Group of Youth Chroming.  
Identifier: 21BNE002573B  
Classification: Drug Use/Alcohol

## Officers Involved

Name: NR [BOC Operator]  
Location From: BOC

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-03-28 7:24 PM	2021-03-28 7:29 PM	Busway Console Operator QSBS - Passenger Area - 1E - Group of Youth Chroming.	In		
2021-03-28 7:30 PM	2021-03-28 7:33 PM	Busway Console Operator Notified by NCC, TFB Driver advised group of youth at QSBS stop 1E Chroming. PA Procedure followed & youth advised to get rid of chroming utensils or will not be permitted on TFB Buses. Youth have ignored instructions.	In		
2021-03-28 7:36 PM	2021-03-28 7:36 PM	Busway Console Operator Prosek Security/ Myer Security & TFB Mobile on site.	In		
2021-03-28 7:46 PM	2021-03-28 7:46 PM	Busway Console Operator Group of youth have departed station.	In		

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR

[BOC Operators]

Initiated by:

NR

Assigned to:

[Translink BSO]

## Incident

Date of Incident:

2021-03-06 8:10 PM

Type:

Non-compliance

Details:

GU - OB - Passenger chroming

Identifier:

21BNE001734B

Classification:

Drug Use/Alcohol

## Officers Involved

Name

NR

[BOC Supervisors]

Location From

GU

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
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2021-03-06 8:10 PM	2021-03-06 8:16 PM	Busway Console Operator	In		
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GU - OB - Passenger chroming

2021-03-06 8:10 PM	2021-03-06 8:17 PM	Busway Console Operator	In		
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NCC advised a female passenger on board bus no. 5043 heading OB through GU was directed to leave the bus at GU busway after being spotted chroming

2021-03-06 8:11 PM	2021-03-06 8:18 PM	Busway Console Operator	In		
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On road BSO present in the area - remained on site for monitoring of behaviour when she was directed off onto the BW platform

2021-03-06 8:13 PM	2021-03-06 8:19 PM	Busway Console Operator	In		
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SNO's at MH responded to call - nearby at MH advised proceeding to GU

2021-03-06 8:14 PM	2021-03-06 8:20 PM	Busway Console Operator	In		
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BSC advised - teenage female described wearing pink skirt with black top and blue long hair. Monitored whilst charging phone on camera 4809 whilst awaiting SNO's to arrive

2021-03-06 8:26 PM	2021-03-06 8:27 PM	Senior Network Officer	In		
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SNO's on site - monitored on camera 4804 & 4809 whilst liaising with female on BW platform

2021-03-06 8:34 PM	2021-03-06 8:39 PM	Busway Console Operator	In		
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SNO advised welfare check conducted with female noted she was calm but slight concerns regarding her mental health - not warranted for serious concern. Female denied further assistance when offered including medical. SNO's did not observe/locate any drug related items or smell of alcohol upon approach whilst taking up with her BW platform - strong odour of perfume.

NR

2021-03-06 8:42 PM	2021-03-06 8:42 PM	Senior Network Officer	In		
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SNO's remained present until female left BW - believed she boarded a 130 bus service from GU

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [Translink BSO]  
Assigned to:

## Incident

Date of Incident: 2021-01-21 4:24 PM  
Type: Non-compliance  
Details: KGS - 2a - Youths Chroming  
Identifier: 21BNE000439B  
Classification: Drug Use/Alcohol

## Officers Involved

Name Location From

## Notifications

Occurred Logged Source/Destination In/Out Contact Contact Number

2021-01-21 4:24 PM 2021-01-21 4:47 PM Busway Safety Officers In  
Prosek NR advises BOC of 6 youths chroming at 2a who then boarded a bus - the bus was not leaving so NR asks the PO's to leave bus and vacate station - this happened at 1619

2021-01-21 4:24 PM 2021-01-21 4:38 PM Contractor In  
KGS - 2a - Chroming

2021-01-21 4:25 PM 2021-01-21 4:50 PM Busway Safety Officers In  
NR advises that as he was escorting them out via Esc 2 to Adelaide St they sprayed him with Rexona cans

2021-01-21 4:32 PM 2021-01-21 4:52 PM Busway Safety Officers In  
BSO NR rings NR back to do welfare check that he is not suffering any ill effects as he said he was 3 - 4 feet away when sprayed. Also to advise NR to contact BOC before engaging with PO's.  
NR advises that he is all good and will call us first.

2021-01-21 4:50 PM 2021-01-21 4:56 PM Busway Safety Officers In  
Review of footage shows on 6036 at 1619 a young male with red shorts - grey cap - black long sleeve hoodie with white markings spray NR from about 2 feet away

2021-01-21 5:08 PM 2021-01-21 5:11 PM Busway Safety Officers In  
Review also shows on camera 6046 at 1619.37 another male throw something at NR confirmed by NR it was a sock that the male used for chroming



# busway Incident Management Report

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR

[BOC Operators]

Initiated by:

NR

Assigned to:

[Translin

## Incident

Date of Incident:

2022-01-13 5:26 PM

Type:

Non-compliance

Identifier:

22BNE000221B

Classification:

Assault

Details:

QSBS - 1j - Driver Reports Male Person Harassing Female Person - Appears He Pulls Knife on Her

## Officers Involved

Name

Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
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2022-01-13 5:25 PM	2022-01-13 5:26 PM	TFB Network Control Centre	In		
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QSBS - 1j - Driver Reports Male Person Harassing Female Person

2022-01-13 5:29 PM	2022-01-13 5:30 PM	TFB Network Control Centre	In		
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NR [redacted] TFB called to advise a concerned driver had called in around 1620hrs to advise a male person at stop 1j was harassing a female person.

2022-01-13 5:30 PM	2022-01-13 5:31 PM	TFB Network Control Centre	In		
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Descriptions provided were female, white Tshirt, male blue tshirt black pants.

2022-01-13 5:31 PM	2022-01-13 5:31 PM	Busway Console Operator	In		
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Both persons identified at times provided. Male person definitely assaulting female person on platform.

2022-01-13 5:31 PM	2022-01-13 5:33 PM	Busway Console Operator	In		
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Advised BSC NR [redacted] Took footage back to where both are observed at stop 1j arrive at 1537:22 on W1392. Male person seen pushing female person from time observed getting off bus.

2022-01-13 5:33 PM	2022-01-13 5:35 PM	Busway Console Operator	In		
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Descriptions: Male is young Caucasian male, short dark hair, black baseball cap, blue tshirt, black shorts with 2 white vertical lines, white slides with black line across top.  
Female is ethnic looking young female, mid length dark hair in pony tail, white tshirt, pink bra, black shorts with 2 light vertical lines down side, black slides white (nike?) logo

2022-01-13 5:35 PM	2022-01-13 5:40 PM	Busway Console Operator	In		
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Between observation time on camera 4016 of 1537:22 and 1629:30 the young female does not appear to be able to leave of her own accord. Male person can be seen shoving, pulling hair and restricting her ability to leave the area.

2022-01-13 5:40 PM	2022-01-13 5:41 PM	Busway Console Operator	In		
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At 1608:17 whilst sitting on the stairwell the male person is seen to take something shiny from the bag he is carrying. It appears to be a knife. He shows the female person the shiny object before placing it back into the bag. BSO NR [redacted] and BSC NR [redacted] agree it 'appears' to be a knife. Footage is too far away from complete clarity.

2022-01-13 5:41 PM	2022-01-13 5:42 PM	Busway Console Operator	In		
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At 1609 whilst standing over the female person he again takes a shiny object believed to be a knife from the bag he his holding then puts it back.



# busway Incident Management Report

2022-01-13 5:42 PM      2022-01-13 5:43 PM      Busway Console Operator      In

At 1604:28 our cleaner makes his way toward the couple and sweeps unapparent items up before exiting.

2022-01-13 5:43 PM      2022-01-13 5:44 PM      TFB Network Control Centre      In

At 1629:43 the bus driver of route 460 - Bus W1489 takes a close look at what is occurring and is believed to be the driver that called the incident in.

2022-01-13 5:44 PM      2022-01-13 5:45 PM      Busway Console Operator      In

Female person leaves the area followed by the male person who gives the driver of W1489 the thumbs up and moves out of frame.

2022-01-13 5:45 PM      2022-01-13 5:45 PM      Busway Console Operator      In

BSO NR follows couple and believes they boarded the 157 bus 1368 from 1h however it is difficult to fully determine.

2022-01-13 5:46 PM      2022-01-13 5:46 PM      Busway Console Operator      In

Request sent to ABSO NR to save footage.

2022-01-13 6:45 PM      2022-01-13 6:47 PM      Busway Console Operator      In

It appears the last sighting is on camera 4047 at 1629:55 where you can vaguely see them head into the Myer centre area.

2022-01-13 7:44 PM      2022-01-13 7:48 PM      Busway Shift Coordinator      In

Footage plus additional footage recorded of the male POI boarding a bus from Stop 1A at approx 1917hrs also saved if the male is seen behaving in the same manner.

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [ ] BOC Operators]

Initiated by: NR [ ]  
Assigned to: [ ] [BUSWAYS]

## Incident

Date of Incident: 2021-11-21 3:47 PM  
Type: Complaint/Enquiry  
Details: UMG - Reports of male in the area wearing a hoodie carrying a knife  
Complainant Name: [ ]  
Identifier: 21BNE009289B  
Classification: Enquiry  
Reference Number: [ ]

## Officers Involved

Name Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-11-21 3:46 PM	2021-11-21 3:47 PM	Qld Police Services	In		
UMG - Reports of male in the area wearing a hoodie carrying a knife					
2021-11-21 3:47 PM	2021-11-21 3:50 PM	Bus Company	In		
QPS have called NCC to advise they are attending UMG shopping centre after reports of a male in the area wearing a hoodie carrying a knife. Cameras around the area checked and nothing sighted. QPS had limited information as to the accurate location, could be the interchange or the shopping centre					
2021-11-21 3:50 PM	2021-11-21 3:50 PM	Busway Safety Officers	In		
Single QPS car located by the crossing, no interference to buses in the area					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR [BOC Operators]

Initiated by:

NR [BUSWA]

Assigned to:

## Incident

Date of Incident:

2021-07-20 5:18 AM

Type:

Non-compliance

Identifier:

21BNE006344B

Classification:

Busway Rules

Details:

QSBS - Stop 1D Female on site reportedly with a knife in her possession

## Officers Involved

Name

Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-07-20 5:13 AM	2021-07-20 5:18 AM	Busway Console Operator	In		
QSBS - Stop 1D Female on site reportedly with a knife in her possession					
2021-07-20 5:19 AM	2021-07-20 5:19 AM	Busway Console Operator	In		
TBM night cleaner [NR] has advised of a female sleeping on the floor near Stop 1D reportedly with a knife on her.					
2021-07-20 5:21 AM	2021-07-20 5:23 AM	Busway Console Operator	In		
Confirmed report of a group of young people on sight with the reported female who is currently sleeping on the floor.					
2021-07-20 5:23 AM	2021-07-20 5:28 AM	Busway Console Operator	In		
Cleaner advised to remain away at a safe distance. QPS contacted to attend. BSO [NR] advised of situation and responding TfB NCC advised and informing drivers to avoid these stops. Myer Centre Security advised of the current situation. Prosek Guard [NR] advised of incident prior to his arrival of his shift.					
2021-07-20 5:28 AM	2021-07-20 5:29 AM	Busway Console Operator	In		
BSO's on site at QSBS QPS officers viewed on site at QSBS					
2021-07-20 5:29 AM	2021-07-20 5:31 AM	Busway Console Operator	In		
A knife was picked up from the ground from the female sleeping.					
2021-07-20 5:31 AM	2021-07-20 5:34 AM	Busway Console Operator	In		
BSO [NR] has been informed of an incident taking place last night at SC - Robbery of Alcohol (SIMS 6342), this group of youths was apparently involved in the robbery.					
2021-07-20 5:45 AM	2021-07-20 5:46 AM	Busway Console Operator	In		
BSC [NR] advised of incident on arrival of shift.					
2021-07-20 5:50 AM	2021-07-20 5:51 AM	Busway Console Operator	In		
QPS off site from QSBS with the group of youths.					



# busway Incident Management Report

2021-07-20 5:51 AM      2021-07-20 5:53 AM      Busway Console Operator      In

TfB NCC advised of Stops reopened.

2021-07-20 6:02 AM      2021-07-20 6:05 AM      Busway Console Operator      In

BSO NR advises the group were given Move On Orders. The youths have advised they are waiting around for a 110 service but have currently moved to Stop 3A. Two youths have boarded a 150 service.

2021-07-20 7:57 AM      2021-07-20 7:57 AM      Busway Console Operator      In

BSC NR has saved footage of the incident if required.

2021-07-20 8:23 AM      2021-07-20 8:24 AM      Busway Shift Coordinator      In

Footage saved to V drive

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed:  
Printed by:

31/05/2022

NR [BOC Operators]

Initiated by:  
Assigned to:

NR [BUSWAYS]

## Incident

Date of Incident:  
Type:  
Details:

2021-02-07 1:02 AM  
Non-compliance

TRU IB - Male seated carrying a small pocket knife

Identifier: 21BNE000961B  
Classification: Other

## Officers Involved

Name

Location From

NR [BOC Supervisors]

BOC

NR [BOC Operators]

boc

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-02-07 1:09 AM	2021-02-07 1:10 AM	Busway Safety Officers	In		
TRU IB - Male seated carrying a small pocket knife					
2021-02-07 1:10 AM	2021-02-07 1:12 AM	Busway Safety Officers	In		
TBM night cleaners called to advise there was a male with no shirt seated on the inbound platform carrying a knife. No contact made with the male only a call to BOC which [NR] took					
2021-02-07 1:12 AM	2021-02-07 1:12 AM	Busway Safety Officers	In		
Sighted on camera 6901 and 6902 Male is picking at his hands with the knife					
2021-02-07 1:12 AM	2021-02-07 1:12 AM	Busway Safety Officers	In		
QPS 000 call made and will be attending, NCC advised and aware					
2021-02-07 1:13 AM	2021-02-07 1:13 AM	Busway Safety Officers	In		
No other passengers sighted at the station. [NR] advised by [NR] of situation					
2021-02-07 1:14 AM	2021-02-07 1:14 AM	Busway Safety Officers	In		
QPS on site					
2021-02-07 1:15 AM	2021-02-07 1:15 AM	Busway Safety Officers	In		
Second QPS on site					
2021-02-07 1:15 AM	2021-02-07 1:16 AM	Busway Safety Officers	In		
Male was requested to lye on the ground which he did, male then detained at the station					
2021-02-07 1:24 AM	2021-02-07 1:24 AM	Busway Safety Officers	In		
All parties remain on site					



2021-02-07 1:26 AM    2021-02-07 1:26 AM    Busway Safety Officers   In

Handcuffs removed, one car leaving site

2021-02-07 1:29 AM    2021-02-07 1:29 AM    Busway Safety Officers   In

All QPS now off site, male remains at the station

2021-02-07 1:41 AM    2021-02-07 1:42 AM    Busway Safety Officers   In

Male has packed up his belongings, gave a one fingered salute to the camera and walked off into the night

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [Translink BSO]  
Assigned to: NR [BOC Supervisors]

## Incident

Date of Incident: 2022-01-17 9:43 PM  
Type: Security  
Details: RS - OB - Person making threats about killing people

Identifier: 22BNE000274B  
Classification: Threat

## Officers Involved

### Name

### Location From

NR [BOC Supervisors]

NR [BOC Operator]

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2022-01-17 10:06 PM	2022-01-17 10:07 PM	Busway Safety Officers	In		
RS - OB - Person making threats about killing people					
2022-01-17 10:09 PM	2022-01-17 10:12 PM	Busway Safety Officers	In		
An off duty 000 QPS operator was on bus 2305 when male - (Caucasian / slim / approx 5'6" / light blue t shirt / blue board shorts with dark stripe/white stripe carrying green bag) started making threats about killing heaps of people - 000 operator asked bus driver to call their operations and report to police					
2022-01-17 10:09 PM	2022-01-17 10:09 PM	Busway Safety Officers	In		
NCC advise of male making treats of killing people when boarding bus 2305					
2022-01-17 10:13 PM	2022-01-17 10:15 PM	Busway Safety Officers	In		
NCC has called QPS to advise					
2022-01-17 10:15 PM	2022-01-17 10:16 PM	Busway Safety Officers	In		
POI departed bus at Stop 16 - Kelvin Grove Rd - approaching Windsor Rd, Kelvin Grove.					
2022-01-17 10:16 PM	2022-01-17 10:16 PM	Busway Safety Officers	In		
QPS to call off duty operator to confirm then send unit to area					
2022-01-17 10:16 PM	2022-01-17 10:17 PM	Busway Safety Officers	In		
BSC NR notified - footage to be saved					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to: [REDACTED]

## Incident

Date of Incident: 2021-08-08 3:26 PM  
Type: Non-compliance  
Details: GU - Report of pax threatening driver

Identifier: 21BNE006933B  
Classification: Disturbance

## Officers Involved

Name	Location From
------	---------------

Released under RTI - DTMR



## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-08-08 3:25 PM	2021-08-08 3:26 PM	Busway Safety Officers	In		
GU - Report of pax threatening driver					
2021-08-08 3:28 PM	2021-08-08 3:28 PM	Busway Safety Officers	In		
NCC advise there is a male and a female who are threatening the driver of bus 5119					
2021-08-08 3:28 PM	2021-08-08 3:30 PM	Busway Safety Officers	In		
Brought up on CCTV, can see one male one female talking to a bus driver off the bus. They have then sat down at the end seat with two other persons. The driver has reboarded his bus.					
2021-08-08 3:30 PM	2021-08-08 3:32 PM	Busway Safety Officers	In		
NCC advise driver has stated they are the same people that threatened him the other day and he has refused to take them.					
2021-08-08 3:32 PM	2021-08-08 3:32 PM	Busway Safety Officers	In		
Two females appear indigenous in appearance. Two males Caucasian - all approx 15-25 years of age.					
2021-08-08 3:32 PM	2021-08-08 3:33 PM	Busway Safety Officers	In		
Driver has been instructed to drive off and has done. Persons of interest are sticking their finger up at him.					
2021-08-08 3:33 PM	2021-08-08 3:34 PM	Busway Safety Officers	In		
Persons of interest have boarded a 555 service					
2021-08-08 3:36 PM	2021-08-08 3:36 PM	Busway Safety Officers	In		
Persons of interest have gotten off at UMG and proceeded to the carpark at the interchange. Unable to see further on CCTV.					
2021-08-08 3:43 PM	2021-08-08 3:43 PM	Senior Network Officer	In		
SNO's contacted and Delta team responding from EMP.					



# busway Incident Management Report

2021-08-08 4:27 PM    2021-08-08 4:29 PM    Busway Safety Officers    In

QPS on site with SNOs

2021-08-08 4:29 PM    2021-08-08 4:29 PM    Busway Safety Officers    In

QPS have released POIs

2021-08-08 4:29 PM    2021-08-08 4:30 PM    Busway Safety Officers    In

POIs have boarded a bus from UMG (555 service) to HPW and exited onto Steculia St. They are off Busway property.

Signed: \_\_\_\_\_

Reporting Officer

Signed: \_\_\_\_\_

PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to: [ ]

## Incident

Date of Incident: 2021-07-12 8:55 PM  
Type: Injury/Medical  
Details: RBWH - Male person threatening self harm  
Identifier: 21BNE006212B  
Classification: Illness

## Officers Involved

Name	Location From
------	---------------

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-07-12 8:54 PM	2021-07-12 8:55 PM	Busway Console Operator	In		
RBWH - Male person threatening self harm					
2021-07-12 8:57 PM	2021-07-12 8:59 PM	Busway Console Operator	In		
Male person has contacted BOC via help phone and stated that he was intending to commit suicide by jumping in front of a bus.					
2021-07-12 8:59 PM	2021-07-12 9:00 PM	Busway Console Operator	In		
NCC requested ask all bus traffic to stop through RBWH.					
2021-07-12 9:00 PM	2021-07-12 9:02 PM	Busway Console Operator	In		
Male person was located on the lower concourse, which is a long distance from the roadway. NCC advised that bus traffic was right to continue.					
2021-07-12 9:02 PM	2021-07-12 9:02 PM	Busway Console Operator	In		
QAS contacted. BSO <span style="background-color: #cccccc;">NR</span> attending.					
2021-07-12 9:02 PM	2021-07-12 9:04 PM	Busway Console Operator	In		
The male making the threats is approximately 70 yo, with grey hair and beard, wearing a red imitation colonial style army uniform.					
2021-07-12 9:40 PM	2021-07-12 9:49 PM	Busway Console Operator	In		
Notified by BSO <span style="background-color: #cccccc;">NR</span> will assist elderly to Emergency Area RBWH. QAS contacted & updated.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed:

31/05/2022

Printed by:

NR

[BOC Operators]

Initiated by:

NR

Assigned to:

[Translink]

## Incident

Date of Incident:

2021-07-07 2:19 AM

Type:

Non-compliance

Details:

KGS - Ann St Concourse - Male Threatening UGL Staff

Identifier:

21BNE006085B

Classification:

Disturbance

## Officers Involved

Name

Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-07-07 2:17 AM	2021-07-07 2:19 AM	Contractor	In		
KGS - Ann St Concourse - Male Threatening UGL Staff					
2021-07-07 2:27 AM	2021-07-07 2:28 AM	Contractor	In		
UGL NR [redacted] rang to advise whilst they were doing alarm testing where the doors will open, a male person has entered KGS.					
2021-07-07 2:28 AM	2021-07-07 2:29 AM	Busway Console Operator	In		
NR [redacted] advised the male person had gone down to platform 1.					
2021-07-07 2:29 AM	2021-07-07 2:30 AM	Busway Console Operator	In		
Male person was observed returning to Ann St Concourse where he has commenced verbally threatening NR [redacted]					
2021-07-07 2:30 AM	2021-07-07 2:33 AM	Busway Safety Officers	In		
NR [redacted] has called BOC where male person could be heard yelling threats through the phone some of which was recorded on BSC NR [redacted] phone.					
2021-07-07 2:33 AM	2021-07-07 2:34 AM	Busway Safety Officers	In		
BSO NR [redacted] called 000					
2021-07-07 2:35 AM	2021-07-07 2:36 AM	Busway Console Operator	In		
Male person has eventually left via the glass sliding doors and headed into the Mall. QPS advised.					
2021-07-07 2:36 AM	2021-07-07 2:37 AM	Busway Safety Officers	In		
Footage saved: 6028 @ 0210-0214					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR  
Assigned to: [Redacted] Translin

## Incident

Date of Incident: 2021-07-06 12:40 AM  
Type: Non-compliance  
Details: SC - Homeless Man Issuing Threats to TBM Staff  
Identifier: 21BNE006064B  
Classification: Offensive Behaviour

## Officers Involved

Name Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-07-06 12:37 AM	2021-07-06 12:40 AM	Contractor	In		
SC - Homeless Man Issuing Threats to TBM Staff					
2021-07-06 12:42 AM	2021-07-06 12:43 AM	Contractor	In	NR	NR
TBM NR called to advise a homeless male was attempting to camp at the station downstairs. Attempts to move him on has had the male wanting to punch on. Advice given to hang up and call 000.					
2021-07-06 12:43 AM	2021-07-06 12:44 AM	Contractor	In		
TBM NR advises the male has left upon hearing police were being called. Camera 2011 tracks him leaving the bw. Advice given to TBM to call police if he returns.					
2021-07-06 12:51 AM	2021-07-06 12:51 AM	Busway Console Operator	In		
***Please note: This male person is known to frequent that area and has been reported several times via iAuditor.					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO





# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [Translink BSO]  
Assigned to:

## Incident

Date of Incident: 2021-05-17 1:10 PM  
Type: Non-compliance  
Details: MH - IB - Non-compliance - threatening behaviour  
Identifier: 21BNE004399B  
Classification: Offensive Behaviour

## Officers Involved

Name Location From

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-05-17 1:08 PM	2021-05-17 1:10 PM	Busway Console Operator	In		
MH - IB - Threatening behaviour					
2021-05-17 1:12 PM	2021-05-17 1:13 PM	Busway Console Operator	In		
NCC advised of approx. 3 juveniles behaving in a threatening / disorderly manner to passengers inc. the bus driver on bus 1520.					
2021-05-17 1:13 PM	2021-05-17 1:14 PM	Busway Console Operator	In		
Bus captured on camera 4301 upon arrival at platform. SNO's currently present on platform - 1x SNO observed boarding bus immediately upon its arrival.					
2021-05-17 1:15 PM	2021-05-17 1:17 PM	Busway Console Operator	In		
Persons involved observed leaving bus shortly after off BW platform in direction towards Stanley Street. Nil further action observed / required to be taken by SNO's on scene					

Signed: \_\_\_\_\_  
Reporting Officer

Signed: \_\_\_\_\_  
PBO



# busway Incident Management Report

Date Printed: 31/05/2022

Printed by: NR [BOC Operators]

Initiated by: NR [BUSWAYS]  
Assigned to:

## Incident

Date of Incident: 2021-02-28 7:47 PM  
Type: Injury/Medical

Identifier: 21BNE001604B  
Classification: Illness

Details: Chermside Interchange - E phone activated with male threatening self harm

## Officers Involved

Name

Location From

NR [BOC Supervisors]

BOC

NR [BOC Operators]

BOC

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-02-28 7:52 PM	2021-02-28 7:52 PM	Busway Safety Officers	In		
Chermside Interchange - E phone activated with male threatening self harm					
2021-02-28 7:53 PM	2021-02-28 7:55 PM	Busway Safety Officers	In		
E phone activated by a male wearing a black T shirt with a patten on the front with dark trousers, male advised he hears voices and when asked what the voices said he replied to jump in front of cars, requested male did not take this course of action and to take a seat to his right and assistance would be arranged for him. NCC advised and call rnade for all services to slow while in the interchange					
2021-02-28 7:55 PM	2021-02-28 7:55 PM	Busway Safety Officers	In		
QPS called on 000					
2021-02-28 7:55 PM	2021-02-28 7:56 PM	Busway Safety Officers	In		
Second call received from the e phone from the same male who advised he was nervous, requested he again take a seat where he is safe and assistance is on the way. NCC again repeated calls for services to slow down while in the area					
2021-02-28 8:01 PM	2021-02-28 8:03 PM	Busway Safety Officers	In		
QAS Called back to confirm location and an update on current situation					
2021-02-28 8:03 PM	2021-02-28 8:04 PM	Busway Safety Officers	In		
QPS on site, 4 officers sighted					
2021-02-28 8:04 PM	2021-02-28 8:06 PM	Busway Safety Officers	In		
Operations severely hampered by the dreadful quality of the cameras available, multiple cameras do not work and no PTZ available on any cameras.					
2021-02-28 8:10 PM	2021-02-28 8:10 PM	Busway Safety Officers	In		
Male is being escorted back to the car by QPS on site					
2021-02-28 8:12 PM	2021-02-28 8:12 PM	Busway Safety Officers	In		
Two QPS units that attended leaving the interchange					



# busway Incident Management Report

Signed: \_\_\_\_\_

Reporting Officer

Signed: \_\_\_\_\_

PBO

Released under RTI - DTMR



# busway Incident Management Report

Date Printed: 31/05/2022  
Printed by: NR [BOC Operators]

Initiated by: NR [Translin]  
Assigned to: [Redacted]

## Incident

Date of Incident: 2021-02-03 10:19 PM  
Type: Non-compliance

Identifier: 21BNE000896B  
Classification: Other

Details: KGS - Male Threatening To Kill BSCO NR

## Officers Involved

Name

Location From

Released under RTI - DTMR



# busway Incident Management Report

## Notifications

Occurred	Logged	Source/Destination	In/Out	Contact	Contact Number
2021-02-03 10:18 PM	2021-02-03 10:19 PM	Busway Customer Service Officer	In		
KGS - Male Threatening To Kill BSCO [NR]					
2021-02-03 10:21 PM	2021-02-03 10:22 PM	Busway Safety Officers	In		
BSCO [NR] advised that recidivist male offender who attends KGS and urinates on platforms was on site					
2021-02-03 10:22 PM	2021-02-03 10:23 PM	Busway Customer Service Officer	In		
BSCO [NR] advises he is getting on bus 354 but she will wait with him until he does					
2021-02-03 10:23 PM	2021-02-03 10:24 PM	Busway Customer Service Officer	In		
BSCO [NR] advises male person did not get on bus and when asked to leave the area has commented 'I have every right to be here. I will kill you. I'm SAS'					
2021-02-03 10:24 PM	2021-02-03 10:24 PM	Busway Console Operator	In		
Adelaide St Police Beat advised and attending					
2021-02-03 10:24 PM	2021-02-03 10:24 PM	Busway Safety Officers	In		
BSO [NR] asked to attend					
2021-02-03 10:24 PM	2021-02-03 10:24 PM	Busway Console Operator	In		
QPS & BSO [NR] on site					
2021-02-03 10:37 PM	2021-02-03 10:38 PM	Busway Console Operator	In		
Male person allowed to leave on bus					
2021-02-03 11:06 PM	2021-02-03 11:07 PM	Busway Customer Service Officer	In		
BSCO [NR] advises QPS have taken full particulars and pictures. Male was hostile to them however no reason not to let him get on bus. Advice to BSCO to record event.					



# busway Incident Management Report

2021-02-04 8:56 AM    2021-02-04 8:58 AM    Busway Console Operator    In

BSC NR to save footage of the incident, camera 6004 03/02/21 2208-2231

2021-02-05 3:43 PM    2021-02-05 3:43 PM    Busway Console Operator    In

PBO welfare phone call today at 1300 - NFA at this stage.

Signed: \_\_\_\_\_

Reporting Officer

Signed: \_\_\_\_\_

PBO

Released under RTI - DTMR