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Part Exempt Sch.3(4) Briefing for incoming Minister

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#### Queensland Rail – general

- Not Relevant
- During the Games the number of trains running between Brisbane and the Gold Coast will be increased in peak periods and event shuttle buses will be provided. A heavy rail train of 750 people takes about 468 cars off the road.
- QR is currently analysing the assumed demand modelling provided by TMR to better understand the demand on its network during the Games period. QR has advised that once this analysis has been undertaken, a timetable to support the Games uplift in demand will be generated. This may require up to eight trains per hour, running along the Gold Coast corridor for key peak periods to support the overall demand.
- QR continues to explore various public transport strategies with TMR including: live site options to stagger the flow of customers to the stations, by providing them with entertainment options; increased services; and supplementing transport options during key peak periods.

G:\Commonwealth Games\3. Program Stream\2. Communications & External Affairs\Media\Ready Reckoner

- QR continues to implement the recommendations of the Strachan Commission of Inquiry, which include exploring ways to expedite the training of train crew, which will support the overall Games timetable.

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**Timetable**

- Consistent with other Commonwealth Games, customers will be able to plan their journey approximately three months prior to the Games in early 2018.
- This will be supplemented with a marketing and communications campaign which will also provide transport travel advice from early 2018.
- Detailed working timetables, cost models and version three of the operator operations plan are due to be delivered in November 2017.
- In the development of the heavy rail detailed working timetable, Queensland Rail will work closely with their Response and Recovery Team over the coming months. This will also be reviewed by the CityTrain Response Unit prior to submission later this year.
- TMR event shuttle services will run two hours post an event, however some venues are also serviced by existing public transport which will run a scheduled timetable beyond this time. Detailed Operational Plans are being developed which will outline timetable information, acknowledging spectator travel and workforce requirements aligned to the competition schedule.

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Not Relevant

# Strategic Executive Leadership Team Meeting

Gold Coast 2018 Commonwealth Games

20 November 2017

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# Agenda

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# Games Time Public Transport (GTPT) Update – Meeting the Demand

Presented by Gordon Buchanan and Kate Jeays

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# The Executive Leadership Team's role in GC2018 operations

Presented by Neil Scales

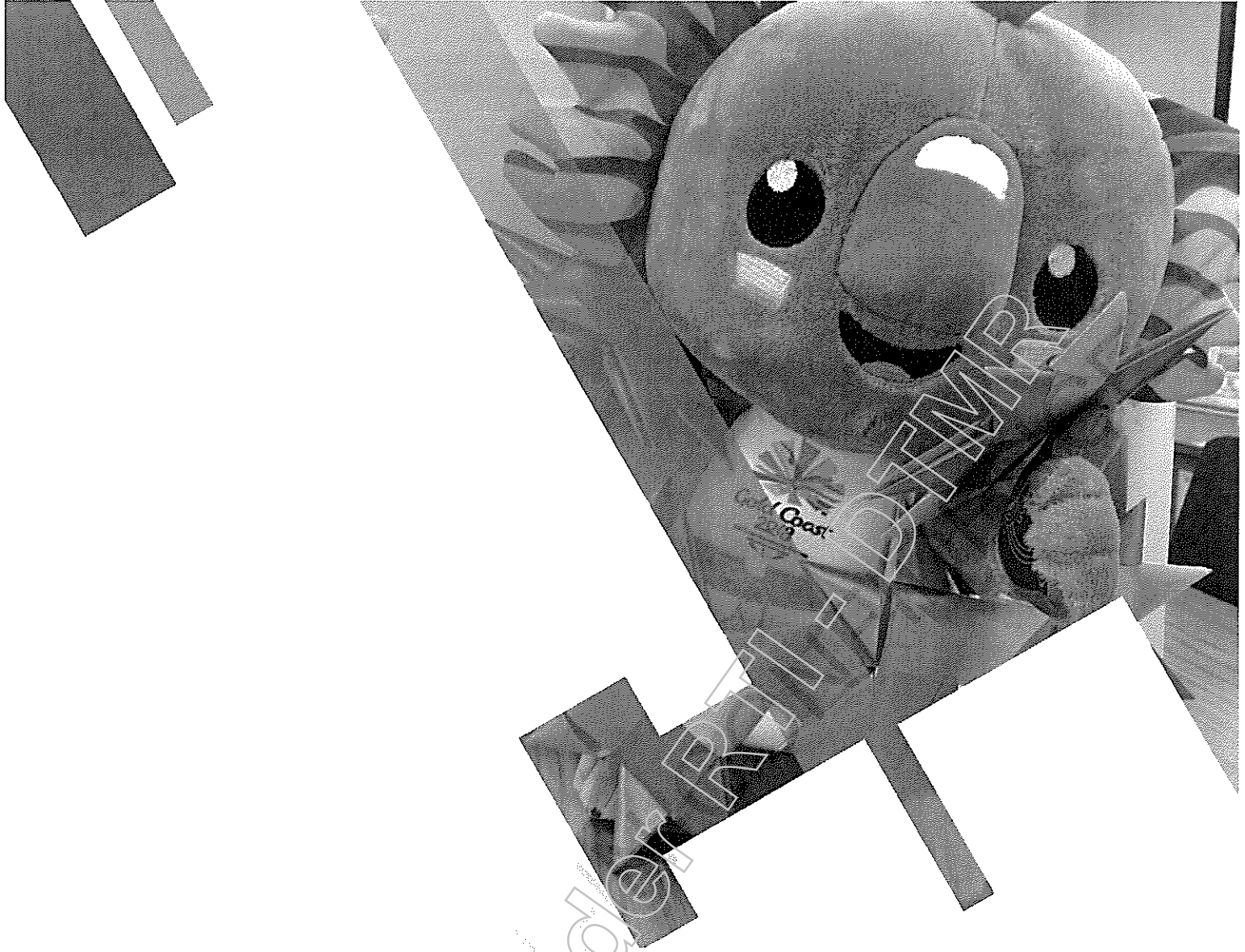
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# Thank you

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# Queensland Rail Gold Coast Commonwealth Games Heavy Rail Plan

Version 4.0  
30 November 2017

COMMERCIAL-IN-CONFIDENCE - SUBJECT TO CHANGE

**Queensland Rail**  
**Gold Coast Commonwealth Games Operator Operations Plan**

[www.queenslandrail.com.au](http://www.queenslandrail.com.au)

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The information contained within this document is deemed to be accurate at the time of publishing.



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# Appendices

Not Relevant

Appendix 2 Heavy Rail – Draft Commonwealth Games Timetable

Not Relevant

Appendix 6 Network SEQ Operational and Asset Management Plan

Not Relevant

Released under RTI/DTMR

## Glossary of Terms

| Acronym     | Definition   |
|-------------|--|
| AM Peak     | 0600 to 0900 – Monday to Friday                    |
| BAU         | Business as Usual                                  |
| CBD         | Central Business District                          |
| CMT         | Crisis Management Team                             |
| Consist     | Number of carriages to make up the train           |
| Contra-Peak | Opposite flow to peak direction                    |
| CSM         | Customer Service Manager                           |
| CCTV        | Closed Circuit Television                          |
| DOOC        | Day of Operations Coordinator                      |
| DTMR        | Department of Transport and Main Roads             |
| ECO         | Electric Control Operator                          |
| EMU         | Electric Multiple Unit                             |
| Games       | Gold Coast 2018 Commonwealth Games                 |
| GOLDOC      | Gold Coast 2018 Commonwealth Games Corporation     |
| GRC         | Governance Risk and Compliance                     |
| GSM         | Group Station Master                               |
| GTPT        | Games Time Public Transport                        |
| ICE         | Inner-city Express                                 |
| ICT         | Incident Coordination Team                         |
| IMT         | Incident Management Team                           |
| IMU         | Interurban Multiple Unit                           |
| NGR         | New Generation Rollingstock                        |
| OHLE        | Overhead Line Equipment                            |
| PM Peak     | 1530 to 1830 – Monday to Friday                    |
| QCRAM       | Queensland Comparative Risk Assessment Methodology |
| QPS         | Queensland Police Service                          |
| RMC&O       | Rail Management Centre and Operations              |
| RORU        | Rail Operations Response Unit                      |
| SCMP        | Safety Change Management Plan                      |
| SEQ         | South-East Queensland                              |
| SEMS        | Safety and Environment Management System           |
| SFC         | Signal Fault Coordinator                           |
| SMU         | Suburban Multiple Unit                             |
| SON         | Satellite Operational Node                         |
| SSS         | Shift Security Supervisor                          |
| TCC         | Transport Coordination Centre                      |
| TFOP        | Transport Facility Operation Plan                  |
| THWG        | Transport Hub Working Group                        |
| TPH         | Trains per hour                                    |
| XPT         | Interstate Passenger Service                       |

Table 1 - Glossary of Terms

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## Appendix 5

### City Network Rollingstock Maintenance Readiness Plan

Released under RTI (DTMR)





## Gold Coast Commonwealth Games

### City Network Rollingstock Maintenance Readiness Plan

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# Table of Definitions

Table 1 - Glossary of Terms

| Abbreviation | Definition                                     |
|--------------|--|
| AM Peak      | 0600 to 0900 – Monday to Friday                |
| AR           | As Required                                    |
| BAU          | Business as Usual                              |
| BTA          | Bombardier Transportation Australia            |
| CBD          | Central Business District                      |
| CCO2         | Component Change Out 2                         |
| CGRP         | Commonwealth Games Readiness Plan              |
| CNRM         | City Network Rollingstock Maintenance          |
| Consist      | Number of carriages to make up the train       |
| Contra-Peak  | Opposite flow to peak direction                |
| DOOC         | Day of Operations Coordinator                  |
| DTMR         | Department of Transport and Main Roads         |
| ECO          | Electric Control Operator                      |
| EMU          | Electric Multiple Unit                         |
| Games        | 2018 Gold Coast Commonwealth Games             |
| GOLDOC       | Gold Coast 2018 Commonwealth Games Corporation |
| GRC          | Governance Risk and Compliance                 |
| GTPT         | Games Time Public Transport                    |
| ICE          | Inner-city Express                             |
| IMT          | Incident Management Team                       |
| IMU          | Interurban Multiple Unit                       |
| NGR          | New Generation Rollingstock                    |
| OHLE         | Overhead Line Equipment                        |
| OIC          | Officer in Charge                              |
| PM Peak      | 1530 to 1830 – Monday to Friday                |
| RDC          | Rollingstock Defect Coordinator                |
| RMC          | Rollingstock Maintenance Coordinator           |
| RMC&O        | Rail Management Centre and Operations          |
| RORU         | Rail Operations Response Unit                  |
| SARC         | Safely Access the Rail Corridor                |
| SCMP         | Safety Change Management Plan                  |
| SEMS         | Safety and Environment Management System       |
| SEQ          | South-East Queensland                          |
| SFC          | Signal Fault Coordinator                       |
| SMU          | Suburban Multiple Unit                         |
| SON          | Satellite Operational Node                     |
| TCC          | Transport Coordination Centre                  |
| TPH          | Trains per hour                                |
| WET          | Working in Electrified Territory               |

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## Appendix 6

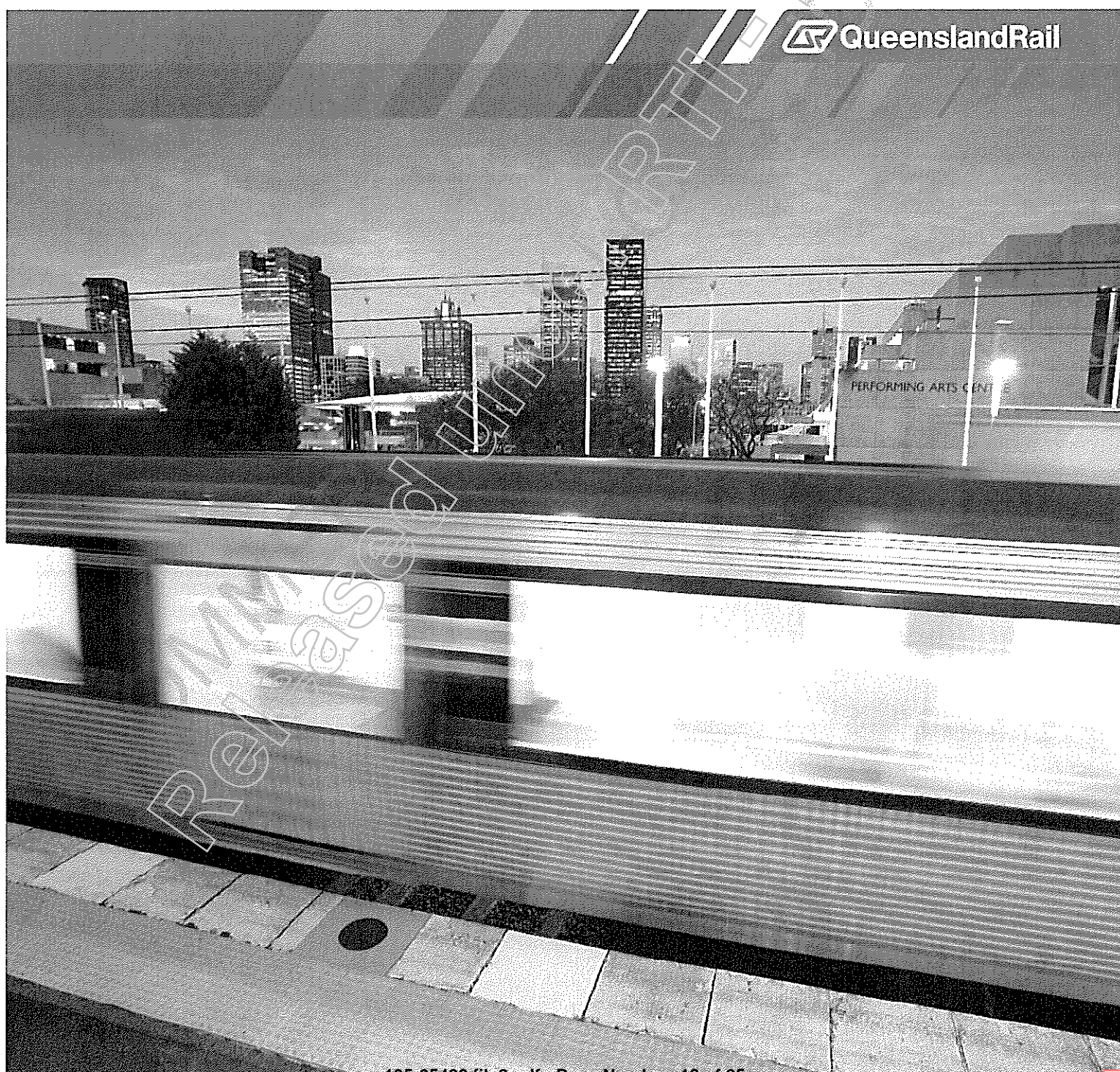
### Network SEQ Operational and Asset Management Plan

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# 2018 Gold Coast Commonwealth Games Network SEQ Operational and Asset Management Plan

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Queensland Rail  
2018 Gold Coast Commonwealth Games Network SEQ Operational and Asset  
Management Plan

[www.queenslandrail.com.au](http://www.queenslandrail.com.au)

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INFORMATION

# Document Information

## Version

Current Version 1.0

Last Updated 11 September 2017

## Document amendment history

| Version | Date       | Section(s) Amended | Summary of Amendment                                       |
|---------|------------|--------------------|--|
| 0.1     | 22/2/17    | Draft              | Initial document   |
| 1.0     | 11/09/2017 | All                | Finalized changes requested by Network SEQ Senior Managers |

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## Glossary of Terms

| Abbreviation | Definition                         |
|--------------|------------------------------------|
| 24/7         | 24 hours a day, seven days a week  |
| BAU          | Business as Usual                  |
| CER          | Communications Equipment Room      |
| CETS         | Civil Engineering Track Standards  |
| DoOC         | Day of Operations Coordinator      |
| EAMS         | Enterprise Asset Management System |
| ECO          | Electric Control Operator          |
| FCC          | Fault Centre Coordinator           |
| FS           | Feeder Station                     |
| IML          | Infrastructure Materials Logistics |
| NSAM         | Network Shift Asset Manager        |
| OHLE         | Overhead line equipment            |
| OTV          | On Track Vehicle                   |
| PER          | Power Equipment Room               |
| QPS          | Queensland Police Service          |
| RMC          | Rail Management Centre             |
| SCAS         | Scheduled Corridor Access System   |
| SEQ          | South East Queensland              |
| SER          | Signalling Equipment Room          |
| SFC          | Signal Fault Coordinator           |
| the Games    | 2018 Gold Coast Commonwealth Games |
| TPH          | Trains per hour                    |
| TSC          | Track Sectioning Cabin             |
| VAP          | Vehicle Access Permit              |

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## Supporting Documents

| Name / Body   | Location |
|---|----------|
| 2018 Gold Coast Commonwealth Games Track Asset Management Plan              |          |
| 2018 Gold Coast Commonwealth Games Structures Asset Management Plan         |          |
| 2018 Gold Coast Commonwealth Games Traction Power Asset Management Plan     |          |
| 2018 Gold Coast Commonwealth Games Signalling Asset Management Plan         |          |
| 2018 Gold Coast Commonwealth Games Telecommunications Asset Management Plan |          |
| 2018 Gold Coast Commonwealth Games Facilities Asset Management Plan         |          |
| 2018 Gold Coast Commonwealth Games Protection Officer Asset Management Plan |          |
| 2018 Gold Coast Commonwealth Games Engineering Support Plan                 |          |

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# COMMERCIAL IN COFIDENCE - DRAFT - GTPT Proposed Level of Service BAU Network

Version 3 - December 2017





# Document control

## Document history

| Date       | Name             | Position                 | Action                 | Version |
|------------|------------------|--------------------------|------------------------|---------|
| 31/10/2017 | V Varnier        | Transport Planner        | Update Heavy Rail LoS  | V2      |
| 02/11/2017 | N Barnes         | Senior Service Planner   | Update Section 1 & 3   | V2      |
| 02/11\2017 | K Jeays          | Manager GTPT             | Review and Endorsement | V2      |
| 1/2/2017   | Christie Skellet | Transport System Manager | Update Section 4       | V3      |
| 1/2/2017   | Katie Jeays      | Manager GTPT             | Review and Endorsement | V3      |

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| 5.  | <b>6</b> |

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# 1. Introduction

## 1.1 Purpose

This document outlines the proposed level of service information available to the GTPT Services team for each public transport mode Not Relevant and heavy rail) for Gc2018 Commonwealth Games.

## 1.2 Stipulations

This information is provided with the following stipulations to recipients:

- This document is Commercial in Confidence and until further instruction is provided by the Department of Transport and Main Roads, the document and information contained within must not be shared outside of TMR.
- The level of service contained within this document has not yet been confirmed against operator capability and is therefore subject to change until contracts are enacted between the State and the relevant service providers.
- The level of service outlined in this document is subject to change prior to GC2018 based on agreed scope changes with service providers and the State.
- The information provided in this document is for the Games period of 4-15 April 2018 only.

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# GTPT BAU Services Proposed Level of Service

Games Program Board  
8 November 2017



## Overview

- 
- Level of Service
- 
- Project Update
  - 
  - Assurance
  - 
  - Recommendations

## Papers

- Operator Operations Plans
- Timetables
- Level of Service Blueprint



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# Level of Service



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## Assurance Review

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# Recommendations

- GPB Endorse the following items for all modes:

- 
- Draft Timetables (Excluding Heavy Rail secondary network)

- GPB Note

- 
- another version of Operations Plans and Timetables are likely to be prepared to respond to 3<sup>rd</sup> Party Assurance and testing and readiness outcomes
-

Close

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# GTPT BAU Services CoCom Presentation

CoCom  
5 December 2017



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# Operator Operations Plans



# Operators to Present on Operations Plan

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Gold Coast  
2018

XXI Commonwealth Games



# Level of Service

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# Customer Impacts

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# Project Update and Next Steps





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**Gold Coast  
2018**

**XXI Commonwealth Games**





# GTPT Level of Service Overview

Service Delivery Board

October 2017

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# Proposed Level of Service

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